



House Rules

To ensure everyone enjoys their stay and to help preserve the property in the best possible condition, we kindly ask you to follow these rules during your stay in the villas.

Check-in & Check-out

Check-in: from 3:00 PM

Check-out: by 11:00 AM

Early check-in or late check-out may be arranged subject to availability.

Please ask in advance.

Order & Respect

Treat the villas and their furnishings with care and respect.

Please leave the accommodation in good condition upon departure.

Turn off lights, switch off the AC/heating, and lock all doors and windows when leaving the villa.

The Estate

Guests are welcome to explore and walk freely throughout the estate, which is surrounded by fruit orchards. Please respect nature and the cultivated areas. You are, however, encouraged to pick fruit and herbs from the estate's orchards to consume during your stay. Please leave some, also for other guests to enjoy.

Quiet Hours & Consideration

Please be considerate of other guests, our neighbors, and the surrounding environment. Quiet hours: 10:00 PM–8:00 AM.

Music or excessive outdoor noise is not permitted after 9:00 PM.

Pool Rules

You can always enjoy your own pool but for late night swims do consider that there might be other guests sleeping. Children under the age of 12 may only be in or around the pool when accompanied by a responsible adult.

Only plastic glasses or shatterproof containers may be used in the pool area. Crystal glassware and porcelain are strictly prohibited for safety reasons. If this rule is violated, a charge of 5 000 € will apply in order to empty and sanitize the pool for the next guests. Lots of plastic glasses are available in all villas and suites. No food or drinks may be left by the pool area overnight.

Outdoor Barbecue (Charcoal Grill)

The barbecues are built-in and located at each villa. Only charcoal may be used. Do not use firewood or briquettes containing chemicals. Light the barbecue carefully with the electric coal lighter. Afterwards: remove the ashes (once completely cool) and dispose of them in the designated metal container.

Padel Court

The padel court is available to all guests staying in the villas and may be used during all time. If lights are needed you can find the switch on the white wall on the short side of the padel court. Please remember to switch off the light when you are leaving.

No reservation is required, the court is available on a first-come, first-served basis. Please be considerate of other guests by limiting your playing time if others are waiting. Equipment (rackets and balls) are

available next to the padel court. Return all equipment after use (including lost balls) and leave the padel court in good condition. Food, glassware, and drinks are not allowed on the court. Only water in plastic bottles may be brought onto the court.

Garden Gym

The gym is available to all guests 24 hours a day. You will find instructions at www.youtube.com/@PalaciodeCantalobos. All exercise is undertaken at your own risk. Please use the equipment with care and leave it in the same condition as you found it.

Smoking & Drugs

Smoking (including e-cigarettes) is only permitted in outdoor areas. Please consider other guests' wellbeing. Each villa and suite has an ashtray, do use it. All forms of drug use are prohibited, including marijuana, regardless of local law. Violation of this rule may result in immediate eviction without refund.

Accidents

Accidents do happen, we know that, but if it's happening because of recklessness you will be charged for repair or replacement cost.